

# ANNUAL REPORT 2013

*VOLUNTEERING NEW ZEALAND INCORPORATED*

Promoting, supporting and advocating for volunteering



# OUR PEOPLE

## PATRON

His Excellency Lt Gen The Right Hon Sir Jerry Mateparae

## BOARD (VOLUNTEERS)

Gillian Peacock	Chairperson
Jan Harrison	Vice Chairperson
Peter Davies	Treasurer
Christine Cook	Member (Co-opted)
Paul Eagle	Maori Member
Gary Johnson	Member (from November 2012)
Dr. Louise Lee	Member
Dr. Karen Smith	Member
Olwen Taylor	Member (until November 2012)
Dr. Colin Tukuitonga	Pacific Member (until Nov 2012)

## INTERNS & PROJECT (VOLUNTEERS)

Daniel Belham	Sue Hine
Elizabeth Chan	Harriet Lowe
Priya Chauhan	Marta Paunero
Jayendra Chhana	Warwick Smith
Chelsea Cormack-Wright	Janaya Soma
Margee Do	Sonja Walsh
Cassandra Fraser	Rebecca Walthall
Latasha Hedley	Suming Zhang

## STAFF

Vanisa Dhuru	Chief Executive
Claire Teal	Programme Manager

## FUNDERS

Department of Internal Affairs  
New Zealand Lotteries Grants Board

## ADVISORY GROUPS (VOLUNTEERS)

### LEARNING AND DEVELOPMENT

Jenny Greaves	Gisborne Volunteer Centre
Sue Hine	Independent Advocate
Robyn Hogan	Capable New Zealand
Jane Kibble	Gisborne Volunteer Centre
Jo Bailey	WILSS
Cheryll Martin	Volunteering Auckland
Hilary Star Foged	Unitec
Julie Thomson	Volunteer Wellington

### ORGANISATIONAL DEVELOPMENT

Liz Hicks	Cancer Society
Biddy Harford	Te Omanga Hospice
Barbara Jennings	Department of Correction
Rachel de Haas	New Zealand Fire Service
Dr. Carolyn Cordery	Victoria University of Wellington
Heidi Quinn	Royal Forest and Bird Protection Society of New Zealand
Dr. Sarah Proctor-Thompson	Victoria University of Wellington
Dr. Karen Smith	Victoria University of Wellington
Gemma Stewart	Wellington Zoo
Jacci Tatnell	St John
Helga Wientjes	Department of Conservation

### CONFERENCE WORKING COMMITTEE

Alison Marshall	Jan Harrison
Dr. Karen Smith	Sonya Gale
Dr. Louise Lee	

### MAORI ADVISORY GROUP

Kieran Brown  
Paul Eagle  
Kapu Waretini

### IN KIND & PRO BONO SUPPORTERS

BNZ	NEC New Zealand
BP New Zealand	New Zealand Post
DLA Phillips Fox	Vodafone New Zealand
KPMG New Zealand	Xperts Limited

# CHAIRPERSON'S REPORT

The 2012/13-year has been the year for the Manager of Volunteers. Volunteering New Zealand (VNZ) led an innovative and collaborative approach to the design and development of the Best Practice Guidelines for Volunteer-Involving Organisations, followed by the development of Competencies for Managers of Volunteers.



These two large pieces of work have been recognised internationally as ground breaking and the New Zealand Community and Voluntary Sector should be proud of this achievement. My thanks to the VNZ members whose time and expertise made these projects successful.

This year has also been a better year for VNZ financially, and we have managed to achieve the ultimate balance of finishing the year in the black while still maintaining our not for profit status.

It was also the year that VNZ advocated for and secured an increase in the Support for Volunteering Fund with the Department of Internal Affairs. This increase at a time when purse strings were being tightened, gave VNZ and the regional Volunteer Centres a much needed boost.

During this year our membership has seen a shift. This reflects the changes in volunteering that we are seeing globally. The larger not for profit or social profit organisations are focused on service excellence and are engaging with us to ensure they demonstrate best practice in managing their volunteers. Corporates and Government organisations engage with us and value our advice and guidance on their CSR programmes. We have delivered workshops and training to a growing number of our membership base.

Early in the year the VNZ Board signed off a new strategic direction. This document focuses us on delivering outcomes that we believe will make a real difference to volunteering in New Zealand.

As always, this is an opportunity to publically express my heartfelt thanks to Vanisa Dhiru and the team at VNZ, and to the Board whose support and wisdom are invaluable.

Finally, thank you to Claire Teal who played a big role in the Managers of Volunteers programme. Claire, we all wish you well in your next and very special adventure.

All the best.

Gillian Peacock  
**Chairperson**



# CHIEF EXECUTIVE'S REPORT

Leading a team of dedicated volunteers and staff makes for an interesting and vibrant workplace. VNZ has looked internally at ourselves so we can comfortably 'walk the talk' of our own volunteer management and best practice.

Delivery of our Best Practice Guidelines and Competencies has been both a huge effort and relief led by the inspirational Claire Teal and her team of volunteers in various advisory groups.

With over 55 volunteers, VNZ has committed to being one of the best volunteer-involving organisations ourselves. Without the spirit, knowledge and passion of many of our volunteers, we could not have swept through our work in the 12 months between July 2012 and June 2013.

Our voluntary contribution totals over 2,870 hours coming from advisors, interns, office team workers and the VNZ board. 65% of our total volunteer hours come from operational volunteers working on projects, and through internship positions; 24% of the hours are committed by the VNZ board through their governance function; and 10% are advisory team hours. Again

we total well over a full year of volunteer time by our team members.

On reflection, the highlights of the year have been huge. We have two large pieces of work completed, delivered on three communication campaigns, with 25 member organisations requesting our expertise and a small number of corporate and government clients working alongside us to deliver combined work programmes.

My greatest piece of work would no doubt be the work around National Volunteer Week – ensuring VNZ was delivering a campaign that spoke to the people involved in our sector, and to the people in Aotearoa New Zealand. 117 media stories featured across the week around the country, up from 37 the year prior.

On a day to day level, I pay special thanks the amazing volunteers and interns who tirelessly work to gain

experience but also believe in the power of volunteering – Janaya, Sonja, Harriet, Latasha, Margee, Suming, Chelsea, Warwick and Daniel. You have all helped bring VNZ's work into the forefront of the community and voluntary sector alongside Claire and me.

I also salute the steady and conscientious board to whom I report. Their time, thoughts and drive allow me to work and know we are heading in the right direction.

Bring on the next year of work plans, targets and korero. We hope that the volunteering effort increases for Aotearoa for years to come, and we have continued to inspire and share knowledge cross-sector for more effective volunteering to take place.

**Vanisa Dhuru**  
**Chief Executive**

# HIGHLIGHTS & ACHIEVEMENTS

## BEST PRACTICE GUIDELINES AND COMPETENCIES FOR MANAGERS OF VOLUNTEERS

In late 2009, a working group came together under the banner of VNZ with a stakeholder mandate and a bunch of big ideas. The mandate was from participants at the 2009 VNZ conference, and it was to develop and increase recognition of managers of volunteers. The bunch of big ideas was what we had to start from to fulfil this mandate. Not quite four years later and thanks to volunteer working groups, pilot organisations and the feedback given by literally hundreds of New Zealand managers of volunteers, VNZ has completed phase one of the work that has come to be known as the Managers of Volunteers Programme.

The Programme consisted of two main work-streams: development for managers of volunteers, and development for the organisations they work within. On International Volunteer Managers Day 2012, VNZ launched its first key Programme resource, the *Best Practice Guidelines for Volunteer-Involving Organisations*.

In creating the Guidelines, our goal was to achieve a resource that got beyond 'how do we manage volunteers well', and instead highlight volunteers as central to organisations, with a need for strong and supported management from a dedicated, resourced manager and from the organisation as a whole. The Guidelines were not an easy

document to write. After failing to find any similar pieces of work anywhere in the world, the working group wrote them from scratch, basing them loosely on a book by Betty Stallings titled *CEOs Who Lead the Way: 12 Key Actions of Volunteer Programme Champions*. As a result of their uniqueness word of the Guidelines spread, and soon VNZ was experiencing worldwide interest in them, leading to guest blog and speaking opportunities. Since their launch in New Zealand, VNZ has heard many stories of how use of the Guidelines has radically changed cultures within a wide variety of volunteer-involving organisations.

Complementary to the Guidelines are the *Competencies for Managers of Volunteers*. Launched in June 2013, the Competencies package provides the start of a professional development pathway for managers of volunteers; a direct response to calls for such a resource. Again written almost entirely from scratch by the working group, we sought to create an interactive 'kit' adaptable enough to be used by any manager of volunteers. Made up of a



**Best Practice**

VOLUNTEER-INVOLVING  
ORGANISATION

set of broad competencies, a self-assessment tool and a professional development options finder, the Competencies package encourages managers of volunteers to take responsibility for their professional development while also supporting them to do so.

This work has not taken place in isolation, within the walls of the VNZ office. It has been at all times directed and re-directed by managers of volunteers from the length and breadth of New Zealand. Following that initial 2009 conference mandate, VNZ (along with Victoria University) undertook fourteen road-show workshops across the country, facilitated a dedicated stream at the 2011 VNZ conference, engaged thirty pilot organisations for the Guidelines, sought national feedback on the Competencies, and paid close attention to the extensive research undertaken by Drs. Smith and Cordery titled *Managers Matter: Who manages New Zealand's volunteers?*

The trial and the triumph of the Managers of Volunteers Programme has been its total focus on collaboration. There have been many hands stirring this pot, and the high quality of what we have turned out reflects the amazingly diverse and innovative input that went in.



VNZ's Championing Organisations include:

- Auckland Regional Migrant Services Trust (ARMS)
- Auckland War Memorial Museum
- Community Law Wellington and Hutt Valley
- New Zealand Newcomers Network
- Parents Centre New Zealand
- Plunket New Zealand
- St John
- Te Omanga Hospice
- Wellbeing North Canterbury

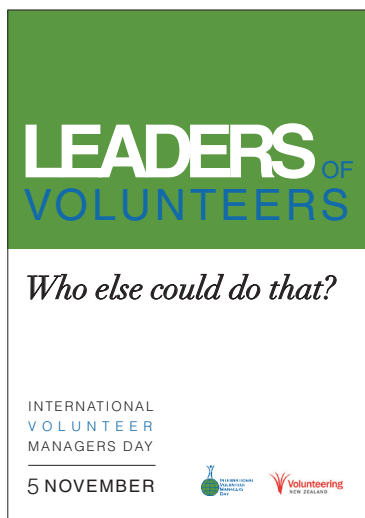


## INTERNATIONAL VOLUNTEER DAY 5 DECEMBER 2012

VNZ provided design material and information for media and volunteer-involving organisations to use in their promotion of IV Day. VNZ made a short video clip to thank and celebrate current volunteers and to inspire continued volunteerism in Aotearoa. VNZ also sent out an email to our subscribers and member organisations with a “Happy IV Day” message.

## INTERNATIONAL VOLUNTEER MANAGERS DAY 5 NOVEMBER 2012

The theme for 2012 was ‘Leaders of Volunteers: Who else could do that?’ VNZ created promotional material for media and volunteer-involving organisations to celebrate and thank leaders and managers of volunteers. On 5 November, via a webinar, VNZ launched their Best Practice Guidelines, which have been well received.







## NATIONAL VOLUNTEER WEEK 16-24 JUNE 2013

This was a successful week for VNZ with high levels of media coverage across radio, television, print and online. VNZ held a series of five webinars to show five different perspectives on volunteering in New Zealand. Prominent New Zealanders expressed their recognition of our volunteer force, including Prime Minister John Key, Governor General and patron of VNZ Lt Gen the Rt Hon Sir Jerry Mateparae and MPs.

## ROADSHOW 2012/13

VNZ partnered with Victoria University of Wellington to deliver fourteen road-show workshops across the country, facilitated by Claire Teal and Dr. Karen Smith. These roadshows did not just support the development of the Best Practice Guidelines, but also facilitated conversation and thinking for managers of volunteers in their regions. Local leadership groups were formed; many with the support of their regional volunteer centre, and ongoing conversations, training and development needs have been created and hosted as outcomes for the regions. Managers of Volunteers networked with others in like-minded roles; challenged to share and acknowledge their spheres of influence; and were empowered to realise their potential.

## COMMUNICATIONS INTERNSHIP PROGRAMME

Four volunteer interns from Massey University and Victoria University worked on VNZ's national campaign work and strategy development for a period of up to 6 months. Volunteer internship roles have been designed around the delivery of campaigns like International Volunteer Managers Day, International Volunteer Day, National Volunteer Week, and corporate volunteering. Communication and business students have gained credits for their tertiary courses through these internships.

Students involved in the volunteer intern programme were mentored by VNZ's Chief Executive to deliver a full marketing and communications plan, implement PR tactics and work with an external designer or agency to understand the full design process for the social marketing work VNZ leads for the sector. VNZ also supports these interns with the opportunity to attend networking events with sector leaders, by providing reimbursement for travel or extra communications specialist training, as well as ongoing support as a reference point when undertaking the job search after graduation.

## IAVE REPRESENTATION



As New Zealand's national representative for the International Association for Volunteer Effort (IAVE), Vanisa Dhiru attended the World Volunteering Conference in London, England with Sam Johnson of the Volunteer Army Foundation. Vanisa was invited to share the *Best Practice Guidelines* and process for involving so many people from across the sector through its development. The New Zealand Guidelines have since gained great interest from across the globe, adding a large contribution from our nation to the global volunteering movement.



VNZ continues to make connections and links with others through the newly formed National Volunteer Centre Network, whilst learning from countries like Australia, Ireland, England and Singapore.



International Association for Volunteer Effort

# STATEMENT OF FINANCIAL PERFORMANCE

## VOLUNTEERING NEW ZEALAND INCORPORATED FOR THE 12 MONTHS ENDED 30 JUNE 2013

Income	Notes	June 2013 (\$)	June 2012 (\$)
Government Grants/Contracts	9	163,272	164,978
Consulting Income		19,800	8,871
Other Grants/Sponsorships		18,377	999
Membership Fees		11,783	-
Other Income		3,854	3,696
Interest Income		1,335	908
Conference Income		-	7,769
<b>Total Income</b>		<b>218,512</b>	<b>187,221</b>
<b>Gross Profit</b>		<b>218,512</b>	<b>187,221</b>
<b>Less Operating Expenses</b>			
Salary & Wages		120,905	131,976
Project Costs	10	33,277	6,938
Occupancy		18,173	16,686
Travel		14,264	5,799
Subscriptions		4,761	2,542
Volunteer Expenses – Governance		4,494	4,785
Telephone & internet		3,694	5,170
Printing & Photocopying		3,121	954

These statements should be read in conjunction with the Notes to the Financial Statements and the Auditor's Report

Administration	2,715	1,807
Accounting & Audit	2,669	7,646
Volunteer Expenses – Operating	2,228	2,410
Information Technology	1,734	1,009
Conferences & Training	1,418	3,630
Catering – General	1,111	818
Gain/Loss on Disposal of Fixed Assets	818	-
Entertainment & Gifts	625	276
ACC	454	550
Depreciation	344	980
<b>Total Operating Expenses</b>	<b>216,782</b>	<b>193,976</b>
<b>Net Profit</b>	<b>1,729</b>	<b>(6,755)</b>

## MOVEMENTS IN EQUITY

### VOLUNTEERING NEW ZEALAND INCORPORATED AS AT 30 JUNE 2013

Equity	30 June 2013 (\$)	30 June 2012 (\$)
Opening Balance	25,666	32,421
Capital Gain on Fixed Assets	(122)	-
Current Year Earnings	1,729	(6,755)
<b>Total Equity</b>	<b>27,274</b>	<b>25,666</b>

# STATEMENT OF FINANCIAL POSITION

## VOLUNTEERING NEW ZEALAND INCORPORATED AS AT 30 JUNE 2013

ASSETS	Notes	30 June 2013 (\$)	30 June 2012 (\$)
<b>Bank</b>			
Bank Accounts		29,268	13,733
Petty Cash		4	4
Term Deposits		24,490	45,557
<b>Total Bank</b>		<b>53,761</b>	<b>59,294</b>
<b>Current Assets</b>			
Accounts Receivable		12,066	2,031
<b>Total Current Assets</b>		<b>12,066</b>	<b>2,031</b>
<b>Fixed Assets</b>			
Fixed Assets as per Schedule	11	628	3,284
<b>Total Fixed Assets</b>		<b>628</b>	<b>3,284</b>
<b>Total Assets</b>		<b>66,456</b>	<b>64,609</b>

These statements should be read in conjunction with the Notes to the Financial Statements and the Auditor's Report.

<b>LIABILITIES</b>	<b>Notes</b>	<b>30 June 2013 (\$)</b>	<b>30 June 2012 (\$)</b>
<b>Current Liabilities</b>			
Accounts Payable		3,812	5,812
Accruals		3,000	9,650
Grant not yet disbursed		29,612	19,500
GST		2,758	3,756
Income received in advance		-	225
Rounding		-	-
<b>Total Current Liabilities</b>		<b>39,182</b>	<b>38,943</b>
<b>Total Liabilities</b>		<b>39,182</b>	<b>38,943</b>
<b>Net Assets</b>		<b>27,274</b>	<b>25,666</b>
<b>EQUITY</b>			
Capital Gain on Fixed Assets		(122)	-
Current Year Earnings		1,729	(6,755)
General Funds		25,666	20,421
Special Project Funds	3	-	12,000
<b>Total Equity</b>		<b>27,274</b>	<b>25,666</b>

These statements should be read in conjunction with the Notes to the Financial Statements and the Auditor's Report.

# DEPRECIATION SCHEDULE

## VOLUNTEERING NEW ZEALAND INCORPORATED 1 JULY 2012 TO 30 JUNE 2013

	Original Cost (\$)	Rate	NBV	Purchases	Depreciation	Disposals	Accum Dep	30 June 2013
Computer Equipment	250	50.0%	1,012	0	252	-	420	272
Computer	11,821	40.0%	-	250	56	486	54	195
Leasehold Improvement	983	26.4%	60	0	0	60	9	22
Office Equipment	5,842	18.0%	2,231	0	33	2,027	542	628
Office Equipment	10	50.0%	-	10	3	-	0	0

These statements should be read in conjunction with the Notes to the Financial Statements and the Auditor's Report.

# NOTES TO THE FINANCIAL STATEMENTS

## VOLUNTEERING NEW ZEALAND INCORPORATED FOR THE YEAR ENDED 30 JUNE 2013

### 1. Statement of Accounting Policies

#### REPORTING ENTITY

Volunteering New Zealand ("The Society") is registered as an Incorporated Society under the Incorporated Societies Act 1908 and the Charities Act 2005. The financial statements have been prepared in accordance with generally accepted accounting practice in New Zealand (NZ GAAP) and other applicable financial reporting standards as appropriate for public benefit entities that qualify for, and apply, differential reporting concessions.

#### MEASUREMENT BASE

The accounting principles recognised as appropriate for the measurement and reporting of financial performance and financial position on a historical cost basis are followed by the society, except for the revaluation of certain financial instruments. Cost is based on the fair values of the consideration given in exchange for assets.

#### SPECIFIC ACCOUNTING POLICIES

Accounting policies are selected and applied in a manner which ensures that the resulting financial information satisfies the concepts of relevance and reliability, thereby ensuring that the substance of the underlying transactions, or other events, is reported.

The following specific accounting policies which materially affect the measurement of financial performance and the financial position, have been applied:

##### (a) Property, Plant & Equipment

Plant and Equipment are recorded at cost, less accumulated depreciation.

##### (b) Depreciation

Depreciation has been calculated to allocate the cost or valuation of assets over their estimated useful lives, fixed asset classes include:

Computer Equipment

Office Equipment

Leasehold Improvements

##### (c) Receivables

Receivables are stated at their estimated realisable value.



(d) Income Tax

The Society has charitable status and is exempt from income tax.

(e) Grants/Sponsorships

Grants received are recognised in operating revenue, unless specific conditions attach to a grant and repayment of the grant is required where these conditions are not met. In these cases, the grant is treated as a liability until the conditions are met.

(f) Employee Benefits

Provision is made for benefits accruing to employees in respect of wages, salaries and annual leave entitlement when it is probable that settlement will be required and they are capable of being measured reliably. Provisions made in respect of employee benefits expected to be settled within 12 months are measured at their nominal values using the remuneration rate expected to apply at the time of settlement.

(g) Goods and Services Tax (GST)

Revenues, expenses, assets and liabilities are recognised net of the amount of GST, except for receivables and payables which are recognised inclusive of GST.

(h) Differential Reporting

The Society qualifies for exemptions from certain financial reporting standards under the Framework for Differential Reporting, as it is not large and is not publicly accountable. All differential reporting exemptions have been applied.

## **2. Changes in Accounting Policies**

There have been no changes in Accounting Policies. All policies have been applied on bases consistent with those used in previous years.

## **3. Special Project Fund**

The 2012 Special Project Grant from IBM was for disaster/emergency volunteer programme work. (2011: The 2011 Special Project was received from Mobile Oil, for the Employee Volunteering Health and Safety Guidelines publication).

## **4. Post Balance Sheet Events**

There are no significant events that require disclosure in these financial statements, (2012: \$Nil).

## 5. Charities Commission

The Society is registered as a Charity under the Charities Act 2005 with registration number CC23344.

## 6. Change in Prior Year Accounts

In the 2012 Financial Statements the Creditors were understated by \$1,397. As a result the expenses were overstated by \$1,397 (including GST).

## 7. Audit

These financial statements have been subject to audit, please refer to Auditor's Report.

## 8. Contingent Liabilities

At balance date contingent liabilities have been estimated at Nil (2012: Nil).

## 9. Government Grants/Contracts

				2013	2012
	Received in Year	B/Fwd Last Year	C/Fwd Next Year	This Year Income	
Department of Internal Affairs: Support for Volunteering Fund, VNZ	\$100,000			\$100,000	\$80,000
Department of Internal Affairs: Support for Volunteering Fund, Maori, PI & Ethnic	\$24,000			\$24,000	
Lottery National Community Grant	\$58,500	\$6,522	\$25,749	\$39,273	\$44,978
Family and Community Services					\$25,000
Office of Community and Voluntary Sector					\$15,000
<b>Total</b>	<b>\$182,500</b>	<b>\$6,522</b>	<b>\$25,749</b>	<b>\$163,273</b>	<b>\$164,978</b>

10. Project Cost Breakdown

	2013	2012
Advertising	3,500	4,905.89
Consultant Costs	21,709.09	1,500.22
Design & Photography	7,963.91	300.00
Equipment & Venue Hire	104.35	231.52
<b>Total Project Costs</b>	<b>33,277.35</b>	<b>6,937.63</b>

11. Fixed Assets

The entity has the following fixed assets recorded:

<b>Computer Equipment</b>	<b>468</b>
At cost	942
Less Accumulated Depreciation	(474)
<b>Office Equipment</b>	<b>106</b>
At cost	228
Less Accumulated Depreciation	(68)
<b>Total Fixed Assets</b>	<b>628</b>

These statements should be read in conjunction with the Notes to the Financial Statements and the Auditor's Report.

# AUDITOR'S REPORT

## ***TO THE MEMBERS OF VOLUNTEERING NEW ZEALAND INCORPORATED:***

I have audited the financial statements of Volunteering New Zealand Incorporated ("The Society") on pages 4 to 6 and 10 to 11, which comprise the statement of financial position as at 30 June 2013, and the statement of movements in funds and the statement financial performance for the year then ended and a summary of significant accounting policies and other explanatory information.

This report is made solely to the Board members (the 'Board'). My audit has been undertaken so that I might state to the Board those matters I am required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Board, for my audit work, for this report, or for the opinions I have formed.

### **Board's Responsibilities for the Financial Statements**

The Board are responsible for the preparation and fair presentation of financial statements, in accordance with generally accepted accounting practice in New Zealand, and for such internal control as the Board determine is necessary to enable the preparation of financial statements that are free

from material misstatement, whether due to fraud or error.

### **Auditor's Responsibilities**

My responsibility is to express an opinion on these financial statements based on my audit. I conducted my audit in accordance with International Standards on Auditing and International Standards on Auditing (New Zealand). Those standards require that I comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's

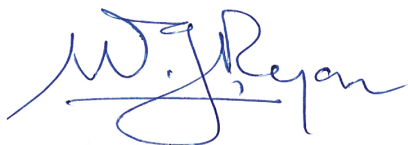
internal control. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of accounting estimates, as well as the overall presentation of financial statements.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Other than in my capacity as auditor, I have no relationship with or interests in Volunteering New Zealand Inc.

### **Opinion**

In my opinion, the financial statements on pages 4 to 6 and 10 to 11 present fairly, in all material respects, the financial position of Volunteering New Zealand Inc as at 30 June 2013, and its financial performance for the year ended on that date in accordance with generally accepted accounting practice in New Zealand.



Bill Ryan  
**Chartered Accountant**

*20 October 2013  
Wellington, New Zealand*

Note the page numbers referred to in the Auditor's report translate to pages 11 to 14 and 16 to 19 of this report.

# MEMBER ORGANISATIONS

## VOLUNTEER CENTRES

- Gisborne Volunteer Centre
- Volunteer Kapiti
- Volunteer Marlborough
- Volunteer Nelson
- Volunteer Resource Centre – Manawatu & Districts
- Volunteer Wellington, including Volunteer Hutt and Volunteer Porirua
- Volunteer Western Bay of Plenty
- Volunteer Whanganui
- Volunteering Auckland
- Volunteering Canterbury
- Volunteering Mid & South Canterbury
- Volunteering New Plymouth
- Volunteering Otago
- Volunteer South
- Volunteer Taupo
- Volunteering Waikato

## NATIONAL AND OTHER ORGANISATIONS

- AFS Intercultural Programme
- Age Concern New Zealand
- Alzheimers New Zealand
- Arthritis New Zealand
- Auckland Regional Migrant Services Trust (ARMS)
- Auckland War Memorial Museum
- Badminton New Zealand
- Bible Society of New Zealand
- Cancer Society of New Zealand
- Child Cancer Foundation
- Churches Volunteering in Communities
- Community Patrols of New Zealand Charitable Trust
- Community Research
- Department of Conservation
- Department of Corrections
- English Language Partners New Zealand
- Forest and Bird
- Girls Brigade New Zealand
- GirlGuiding New Zealand
- Gymsports New Zealand
- Hospice New Zealand
- Lifeline Aotearoa
- Make-A-Wish New Zealand

- Ministry of Health
- Motorcycling New Zealand
- National Council of Women New Zealand
- New Zealand Association of Citizens Advice Bureau
- New Zealand Council of Victim Support Groups
- New Zealand Federation of Family Budgeting Services
- New Zealand Federation of Roller Sports
- New Zealand Inline Hockey Association
- New Zealand Land Search and Rescue
- New Zealand Mountain Safety
- New Zealand Newcomers Network
- New Zealand Recreation Association
- New Zealand Red Cross
- New Zealand Riding for the Disabled Association
- New Zealand Society of Genealogists
- Parents Centre New Zealand
- Personal Advocacy Trust
- Pregnancy Help
- Royal New Zealand Coastguard
- Royal New Zealand Foundation of the Blind
- Royal New Zealand Plunket Society
- Social Development Partners
- Soroptimist International New Zealand
- Special Olympics New Zealand
- Sports New Zealand
- St John
- St Vincent de Paul
- Surf Life Saving New Zealand
- Surfing New Zealand
- Te Whare Hauora o Ngongotaha Trust (Volunteer Centre in Rotorua)
- The Duke of Edinburgh's Hillary Award
- The Federation of New Zealand SeniorNet Societies
- The Scout Association of New Zealand
- Toy Library Federation of New Zealand
- UNICEF New Zealand
- United Fire Brigades Association
- UN Youth New Zealand
- Volunteer Army Foundation
- Volunteer Services Abroad
- Wellbeing North Canterbury
- Wellington Zoo Trust
- Youth for Understanding Student Exchange (NZ)

Our vision is for a New Zealand that promotes, values and supports effective volunteering for the benefit of individuals and communities.

Our mission is to create an environment which supports, promotes, values and encourages effective volunteering by the people of Aotearoa New Zealand.



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**[www.volunteeringnz.org.nz](http://www.volunteeringnz.org.nz)**

Tweet us @VolunteeringNZ

[office@volunteeringnz.co.nz](mailto:office@volunteeringnz.co.nz)

New Zealand registered  
charitable entity: CC23344

Representative of IAVE



International Association for Volunteer Effort

Programme member of



**NZ Diversity Action**  
te ranga tahi, together we grow