



Tūao Aotearoa
Volunteering New Zealand

2022 Annual Impact Report Tūao Aotearoa

Arataki. Hāpai. Whakamana | Lead. Advocate. Recognise.

Tūao Aotearoa Volunteering New Zealand

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Annual Impact Report

Volunteering New Zealand Incorporated for the year ended 30 June 2022

Who we are

Tūao Aotearoa Volunteering New Zealand is an association of volunteer centres, and national and regional organisations with a commitment to volunteering in Aotearoa New Zealand.

The kaupapa that drives us is:

- **Manaakitanga:**
We care, we nurture, we grow.
- **Whakawhanaungatanga:**
We build connections, and meaningful and enduring relationships.
- **Tūao:**
We inspire by example.
- **Whaiwhakaaro:**
We hold ourselves to the highest standard.

Our purpose

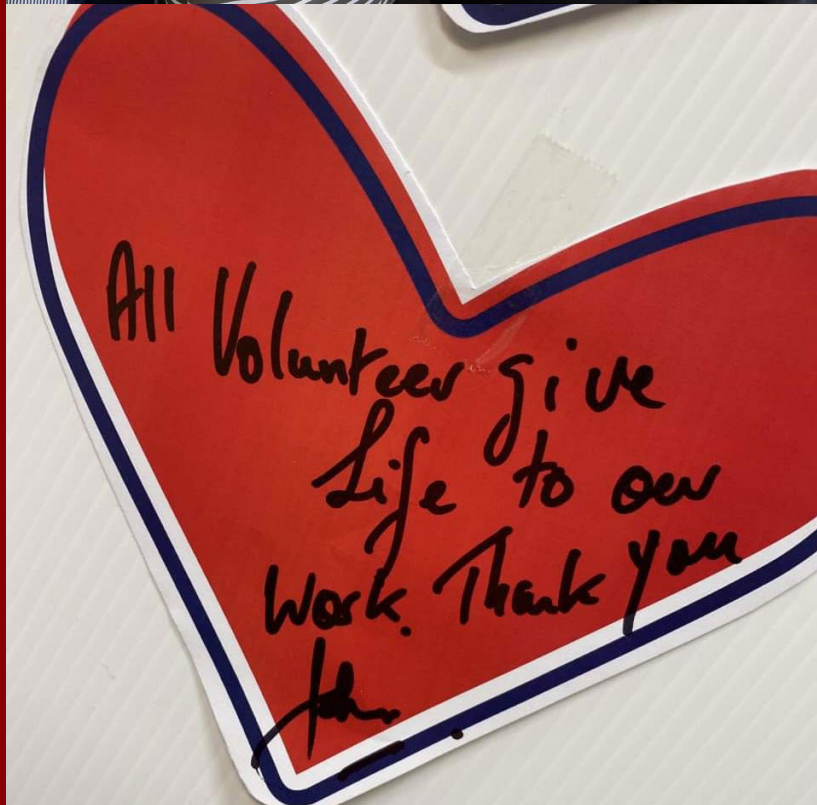
We are kaitiaki of Mahi Aroha, empowering volunteers to enrich Aotearoa New Zealand.

Our aspiration for Aotearoa New Zealand

Volunteering is valued as part of who we are as a nation. We thrive and are enriched by the goodwill of volunteers in every community and their contribution and impact is recognised and supported.

Our aspiration for Tūao Aotearoa Volunteering New Zealand

A large and diverse membership and our strong partnerships with government, iwi/Māori, communities and business enable us to transform volunteering in Aotearoa New Zealand.



Tūao Aotearoa

Volunteering New Zealand Incorporated

for the year ended 30 June 2022

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Volunteering New Zealand | Tūao Aotearoa

Strategic Plan 2022–2025

Our Purpose

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Volunteering is valued as part of who we are as a nation. We thrive and are enriched by the goodwill of volunteers in every community and their contribution and impact is recognised and supported.

Our aspiration for Volunteering New Zealand

A large and diverse membership and our strong partnerships with government, iwi/Māori, communities, and business enable us to transform volunteering in Aotearoa New Zealand.

Whakamana: Recognise the value of volunteering in all its forms

1. Champion mahi aroha and volunteering in all its forms.
2. Identify, research, and measure the contribution of volunteering.
3. Continue to grow and support volunteering throughout Aotearoa New Zealand.

Hāpai: Advocate for inclusive, diverse, and impactful volunteering

1. Showcase best practice in volunteerism.
2. Promote the impact of volunteering within Aotearoa New Zealand.
3. Lead and support campaigns that reflect inclusive volunteer practice.

Arataki: Lead volunteering in Aotearoa New Zealand

1. Build strong relationships with members, government, iwi/Māori, communities, business and other stakeholders.
2. Be responsive and informed of regional, national, and international trends in volunteerism.
3. Enhance and uplift Rangatahi and youth volunteering through increased visibility, equity and accessibility.

Values | UARA

- To care, nurture and grow (*manaakitanga*)
- To build connections and enduring relationships (*whanaungatanga*)
- To inspire by example (*tūao*)
- To hold ourselves to the highest standard (*whaiwhakaaro*)

Who we represent

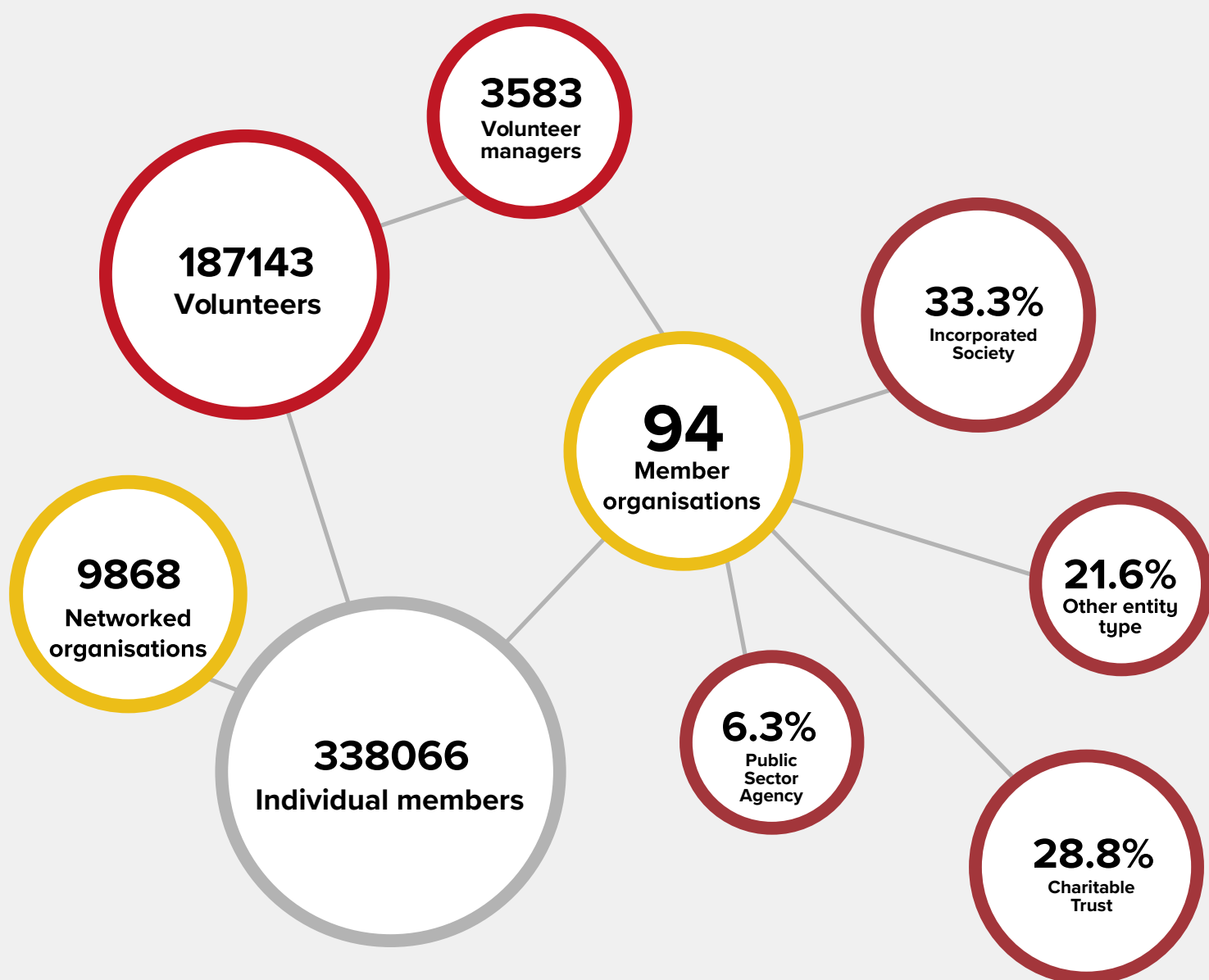
Tūao Aotearoa Volunteering New Zealand has 94 member organisations, and recent research illuminated more about them.

Our member organisations in turn have almost 10,000 organisational members; with over 187,000 volunteers.

The majority of these organisations are some form of charitable body, including incorporated societies and charitable trusts.

Our member organisations all have surprisingly varied volunteer bases with some only engaging with volunteers directly managed by them and others, conversely, having few direct volunteers but helping to represent tens of thousands of volunteers. For example, the volunteer centres for the regions cumulatively represent more than 50,000 volunteers; and several peak sports bodies between them represent over 46,000 individual members.

Volunteering New Zealand represents a broad cross section of both organisations and society.



Chairperson's report

Nau mai haere mai!

Over the past few years, the word resilience has become a favourite of mine. Working in the volunteer sector I have seen the resilience of volunteer leaders, volunteers themselves, and the organisations who heavily rely on the support of volunteers to achieve their mission. It hasn't been an easy time but, as always, volunteer leaders meet whatever comes their way with resilience and positivity.

This last year has been one of reflection, new directions, and even more robust requirements to volunteer. The Covid-19 vaccination requirements created uncertainty and often challenged individual values. In some instances, no evidence of vaccination became no opportunity to volunteer. On the other hand, informal volunteer opportunities grew, and the ease of more relaxed intake requirements saw volunteers re-look at where they wanted to give their time. This trend offers excellent research opportunities for the future.

It is important to acknowledge the volunteer centres. There are 20 centres nationwide, led by a very talented team. They provide regional research and information that assists leaders of volunteers with operational and governance leadership. The well-deserved QSO award presented to Cheryl Martin, General Manager Volunteering Auckland, is evidence of the value the centres provide to their communities.

The Volunteering New Zealand (VNZ) Board enjoyed a face-to-face meeting last month. We appreciated the opportunity to share ideas, hear about the achievements of the working groups, and look to the future including the upcoming Annual General Meeting. While we have been meeting online, being together in the same space was incredibly motivating.

Our three working groups – VNZ Constitution, Youth and Te Tiriti o Waitangi – made good progress during the year.

Valuable work was completed to update the constitution which is being finalised to present to our members and stakeholders.

We held two workshops for the Board and VNZ employees to learn more about Te Tiriti and our place within it – both as individuals and as an organisation. This was our first session with the wonderful facilitator, Evelyn Tobin. We have gone on to work with Evelyn on other goals: a Māori name for Volunteering New Zealand – Tūāhō Aotearoa, translation of our values into te reo Māori, and creating a karakia specific for VNZ.

Additionally, the working group, Ohu Tikanga Māori, has helped shape the constitution to align with te ao Māori and Te Tiriti. Our next goal is to create a process around mihi whakatau, the process of welcoming new people into the organisation, whether they are employees, members, advisory groups or board members. This is an important part of acknowledging the knowledge, expertise, time and energy that people bring with them, and welcoming them into our mission as an organisation.

The Youth Working Group (YWG) continues to evolve and establish its focus and direction. The youth board member position is a valuable addition to the Board and their input in discussions is vital to the future of volunteerism. The YWG established a terms-of-reference to guide future discussions.

We look forward to you reading the 2022 annual impact report. The VNZ whānau has grown this past year, continually increasing in the number of members, supporters and funders. We are incredibly proud of the work Michelle as Kaihautū - Chief Executive and her team have undertaken. As the national body for New Zealand, the VNZ team's knowledge and ability to produce quality online training, strong advocacy support, and attend the many, many individual and group meetings, is the glue that has held us together.

Finally, my sincere thanks to fellow Board members for their support: Lindy, Misty, Brayden, Sudha, Matthew, Cathy, Debbie and Karmin.



Ngā mihi

Sue Kobar

Chairperson

Tūao Aotearoa

Chief Executive's report

Kia ora koutou

I invite you to read Volunteering New Zealand's Annual Impact Report for 2021–22. For Volunteering New Zealand, as with most in the community and voluntary sector, the year was impacted by the ongoing impacts of the Covid-19 pandemic.

Although the pandemic affected what we did, it did not change how we worked. Throughout this year we worked as a team, and continually strived to live and reflect our values and achieve our strategic goals.

This report reveals a celebration of the steps we took as we strived to achieve our key strategic focus: lead/arataki, recognise/whakamana and advocate/hāpai for volunteers and volunteering at a national level.

Our team is at the heart of our success and achievements and I am so proud of our team. We still delivered all of our significant schedule of planned activities, and embraced new opportunities.

We warmly welcomed Bryony Moses on a fixed term contract as Research Coordinator. We sadly farewelled Dr Solmaz Nazari, Research Manager. Our other key staff – Margaret, Heidi, Johann, Anna, Kenzo and Taylor – continue to do great work.

Once again, we would not have been able to achieve as much without the contribution from our incredible Board, youth working group and other volunteers.

I would like to highlight some of the key achievements of our team and the ways we have adapted to a changing and challenging operating environment.

Research into the challenges and opportunities for volunteers and volunteering remains an important pillar of our work. We captured incredibly rich information about how community organisations are faring for the Covid-19 Hauora Wellbeing Report (November 2021).

Our surveys for the State of Volunteering (SOV) 2022 report attracted a big response both from organisations and from volunteers. Combined with focus groups and targeted conversations with special interest groups, our SOV will be the most comprehensive report to date. The final report is due later this year.

We supported the sector impacted by Covid-19, by regularly providing advice on vaccination mandates and other government advice.

We continued to advocate for volunteers and the volunteer sector. We contributed to a wide range of consultations through our own work and also through shared kaupapa and channels. Of particular mention was widening the breadth of community organisations that the Department of Internal Affairs consulted for its Strengthening our Approach to Volunteering report.

We were disappointed to have to first shift, then cancel, our planned Pivot Conference. However, throughout the year we reached almost 900 people through our seminar programme. Of particular note was working with Volunteer Auckland to deliver a four-webinar series, The Future of Volunteering. We also shared some great sector research and insights in our National Celebration of Volunteering during National Volunteer Week in June.

We recognised the coincidence of National Volunteer Week with Matariki; and our theme Time to Shine/ He wā piataata was well received. It was wonderful to see the celebrations and recognition of volunteers up and down the motu.

In 2022 Volunteering New Zealand turns 21, and we are incredibly proud of what we've achieved with the support of the volunteer sector.

In the coming year we're beginning a review of the Best Practice Guidelines, a project that will help improve volunteer practice and strengthen volunteer-involving organisations. Thank you for all your support.



Ngā mihi nui,

Michelle Kitney

Kaihautū Chief Executive

Tūao Aotearoa

Our Te Tiriti journey

We have been expertly guided by Evelyn Tobin in our Te Tiriti journey over the last year. With her support we have embraced our te reo Māori name: Tūao Aotearoa. We have also now further translated our values:

- » To care, nurture and grow (manaakitanga)
- » To build connections and enduring relationships (whanaungatanga)
- » To inspire by example (tūao)
- » To hold ourselves to the highest standard (whaiwhakaaro)

Our next steps include embedding our own unique karakia, and greater use of te reo on our website.

Tūao manaaki whanaungatanga e manawaroa ai - Volunteering of care, of nurturing growth and enduring relationship

Highlights of the year

**National Volunteer Week,
#NVW2022 linked
to Matariki with the theme
'Time to Shine'**

**Promoted 6 national
campaigns that celebrated
volunteers and volunteering**

**Supported the sector with
ongoing Covid response
work around vaccines and
mandates.**

**Supporting an active Youth
Working Group**

120k

visits to our website, a portal
for volunteering information
and connecting to volunteer
recruitment opportunities.

15k

followers across our
social media platforms

DELIVERED:

25

webinars

with

32

hours of learning

for

887

people

Co-hosted

4

Webinars/ discussions on
The Future of Volunteering
with Volunteer Auckland

Our people

People are at the heart of volunteering and are the heart of Tūao Aotearoa Volunteering New Zealand. Our volunteer board, and our paid operations team are supported by a range of project-based contractors, volunteers and others who give their time and expertise.

Meet our Board



Sue Kobar, Chairperson

Sue Kobar is the National Manager of Volunteering and Community Development for IHC New Zealand. She has been involved in the voluntary sector since 1981 and has held paid and unpaid leadership roles in healthcare and within in her own community. Sue is dedicated to developing strong programme leadership for volunteers. She is very proud to have been awarded The United States Navy Relief Meritorious Service Award for her work with military families.



Lindy Lely Kawharu, Deputy Chairperson

Lindy is the Manager Volunteering at Auckland DHB and has been passionately involved in the development of a volunteers' service since 2014. Lindy has a professional background in volunteer management in Pakeha and Māori led programmes and she participates in volunteer managers' networks in New Zealand and in Australia.



Brayden Smith, Treasurer

Brayden is an Audit Partner at Grant Thornton New Zealand. He is a regular commentator on issues that impact the not-for-profit sector with over 20 years' experience.



Cathy Aiavao, Board member – Pacific Peoples

Auckland Central Centre Manager at Youthline. She has been a Board member for the Community Organisations Grants scheme (COGS) for Central Auckland. She is a member of the Volunteering New Zealand Youth Working Group.



Debbie Gee – Board member

Debbie has more than 30 years' senior management experience in strategic communications, marketing, and stakeholder engagement across central and local government as well as more recent experience as a director on non-profit and community organisations. Debbie currently works as a trainer, consultant and contractor while running a small business. Debbie is of Kāi Tahu/ Kāti Mamoe descent.



Misty Sansom – Board member (Māori, co-opted)

Misty is a personal growth coach and co-owns a coworking space in Mangawhai, Northland. Her background is in business and marketing, and she is currently studying towards a master's in philosophy, Politics and Economics. She grew up with the values and aspirations passed down from Tūhoe tīpuna and knows the value that volunteering brings to the communities and people involved.



Matthew Goldsworthy – Youth Board Member (Co-opted)

Matthew Goldsworthy is social entrepreneur and creative based in Tāmaki Makaurau Auckland. Matthew is the Founder and CEO of Youth Arts New Zealand and a regular consultant to non-profits, Government agencies and creative sector organisations. Matthew has volunteered with many organisations including TEDxAuckland and Play It Strange and has a keen interest in the development of youth volunteering.



Karmin Mudaly – Board member

Karmin is the Head of Volunteers and Projects at Blind Low Vision NZ. She has over 20 years' experience in the arts and culture, non-profit, corporate and IT sectors. Karmin has a passion for volunteering and specialises in community engagement and cultural integration. Karmin is also an Emerging Leader of New Zealand Asian Leaders and Super Diverse Woman.



Sudha Bhana – Board member

Sudha Bhana is the Manager Volunteering for Cancer Society Auckland-Northland. Her current role involves best practice, advocacy, and input to support several hundred volunteers. She has almost 20 years' involvement in the non-profit sector with leadership, management, and governance experience.

Outgoing board members

We offer a huge ngā mihi nui ki a koe to these Volunteering New Zealand board members who completed their terms in November 2021.



Tania Jones

Tania joined the board in 2016, after being the chair of Volunteering Marlborough. She was the chair of Volunteering New Zealand from mid-2020.

Her contribution to Volunteering New Zealand was to be a passionate advocate for volunteers and volunteering. Her governance and leadership strengths shined through in her role as chair. She brings a strengths based and coaching approach to her leadership. She was an active champion of youth voice and their active participation.

Tania is the Managing Director of a coaching and training firm with a focus on early entrepreneurship and governance. She is also studying for a PhD, researching volunteers in the New Zealand education system. She is a committed volunteer for education, youth enterprise and community development issues.



Corrine Coombe

Corrine Coombe served on the board from 2015, and was deputy chairperson from 2020.

Corinne brought a great regional volunteer centre perspective to her role on the Volunteering New Zealand board as well as being a committed and passionate advocate for the sector.

Corrine works in the community and voluntary sector in rural Taranaki. From sausage sizzles and car washes, to organising community education classes and fundraising fashion shows she gets involved in it all.



Ryan Hooper-Smith

Ryan Hooper-Smith was the co-opted youth board member for 2020–21. A recent Bachelor of Commerce graduate from Victoria University, he is an Executive Assistant at Parliament. He has previous experience in the volunteering sector through volunteering for the Mental Health Foundation, organisations such as VIBE, and assisting university clubs such as Thursdays in Black with their operations.

Ryan is a strong youth advocate, pushing for greater rangatahi voice across Aotearoa. He was instrumental in establishing a Youth Working Group for Volunteering New Zealand, and in advocating for a permanent youth board member (to take effect from 2022).

Staff and contractors

Michelle Kitney, Chief Executive

Anna Rendall, Graphic Designer

Bryony Moses, Policy and Research Coordinator

Erina Papp, Senior Consultant

Heidi Quinn, Volunteer Management Lead

Johann Go, Research Director

Kenzo Bui, Accounts Administrator

Margaret McLachlan, Communications Manager

Dr Solmaz Nazari, Research Manager

Soorya Prakash Parthiban, Data analyst

Taylor Hamling, Web Developer

Volunteers

Aakanksha Meeta, Communications Advisor

Amy Phillips, Communications Coordinator

Angela Zhao, Web Usability Advisor

Youth Working Group

Anderson McCombs

Dante Dawes

Donald McIntosh

Isobel Green

Jason Liu

Matthew Goldsworthy

Micaela Aldridge

Ryan Hooper-Smith

Swetlana Khoo

Volunteering is a break from study!

Check out what Andy has to say;



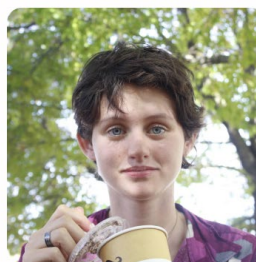
Andy McCombs, VNZ
Youth working group rep

"Volunteering is a great way to break out of a stagnant routine and the best part is, you can choose to lend a hand with something you actually enjoy doing while picking up some new skills and spending time with people who appreciate the same things."



Volunteering looks great on a CV!

Check out what Dante has to say;



Dante Dawes, VNZ
Youth working group rep

"I've met so many incredible people through volunteering, passionate, driven, and above all hopeful people. From gardening in public parks, to wasted food collection in cafes, to teaching civics and the importance of voting to high school classes; I'll often find this warm camaraderie that grows from volunteering with others."



Enhancing youth volunteering

This year we continued our focus on prioritising youth volunteering as a critical issue for the sector. It's now one of our strategic goals: 'Enhance and uplift Rangatahi and youth volunteering'. We elevate the voices and aspirations of youth, for example, two of our key seminars during the year, The Future of Volunteering and our National Celebration of Volunteering, had youth panel discussions.

We have a Youth Working Group, established to research and advise how a youth voice can be included within Volunteering New Zealand. In 2021, this group recommended how to better enable youth participation on our board. This resulted in the board agreeing to a mandated youth board member (from 2022), and an additional co-opted youth member.

Our youth working group is made up of a team of eight young people from across the motu. They are actively engaged in a number of projects.

These include:

- » Writing a submission to the Youth Parliament, and a letter to the Minister on the role of youth and volunteering
- » Promotions during Youth Week and National Volunteer Week
- » Creation of a student newsletter
- » Research around youth and governance: upskilling, workshops and engagement.



An illustration by Annie Lee of the Youth & Volunteering panel discussion.

Whakapapa of Volunteering New Zealand

2022 marks 21 years since Volunteering New Zealand was established. To mark this milestone, we have had conversations with some of the pioneers involved with Volunteering New Zealand. Here are some key quotes:

“At the time we set-up VNZ, there were only six volunteer centres that joined... We decided it was a good idea to bring all of them together under an umbrella, where we could have national policies that were progressive as far as managing volunteers was concerned... We got a grant from DIA (Department of Internal Affairs) to setup the national body.”

– Yvonne Dufaur,
First Chair of Volunteering New Zealand

“It then started to move into what it was setup for, a clearing house for all matters volunteering. [I’m] really chuffed, pleased that it’s gone on. There were sceptical people when it was set-up. It was a new and different way of working.”

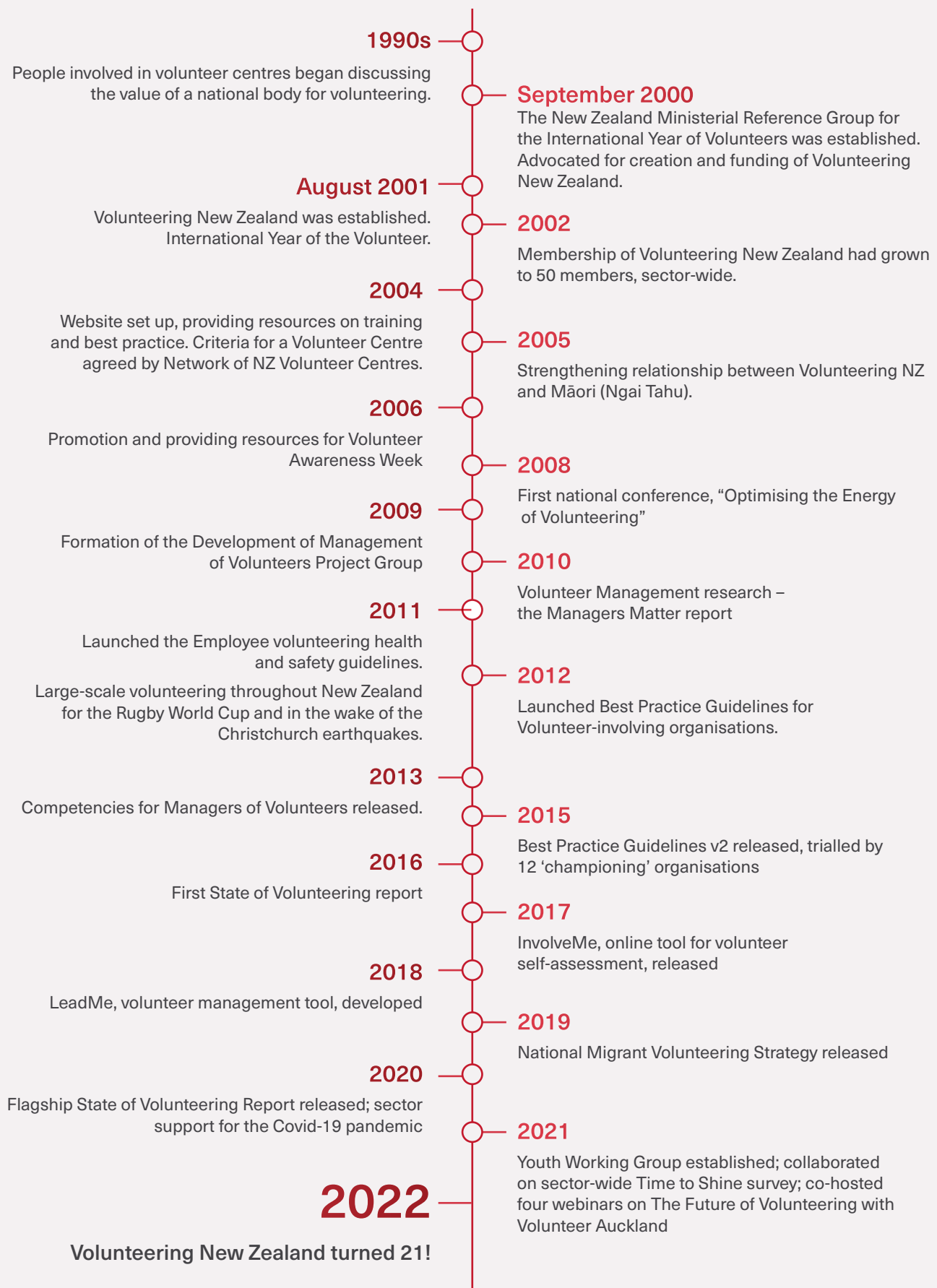
“[It’s] wonderful to have an organisation that focusses on this [national approach to volunteering], I think it’s important that the ethic of volunteering connects to all those who volunteer and those that work with volunteers, it’s important.”

– Marja van Straaten-Seep
First administrator

“The volunteer centre movement began in the mid-1990s. It took until 2001 for funding to form VNZ as a national body... Peak body is needed for conditions, [preventing] abuse of volunteers, [providing] quality advice for local networks. [There’s] always a need for a national voice around volunteers and their needs.”

–Tim Barnett
*Former MP, early research/
support for volunteering*

Key moments in our history



Volunteering New Zealand research

Hauora Wellbeing Survey

Just before Aotearoa went into its second nationwide lockdown in August 2021, we checked in with more than 600 tangata whenua, community and voluntary organisations to see how they were coping. It was a follow-up of a 2020 survey which showed similar trends, and included focus groups with organisations caring for Māori, Pasifika, migrant and refugee-background, and disabled communities. The resulting report, Covid-19 Hauora Wellbeing

survey, has informed the work of both the Minister for the Community and Voluntary Sector and the Department of Internal Affairs.

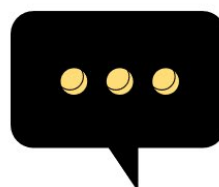
Smaller scale organisations were more impacted by funding challenges and more likely to cut their service delivery levels. A need for more volunteers was the top non-financial need for these organisations; and we have responded by offering free membership of Volunteering New Zealand.

GDI

Responses indicated some change in the priority of support required by charities between 2020 and 2021

In 2020 the top 4 support needs were (in order):

- Fundraising
- Marketing and communications
- Digital technology
- Innovation and strategic advice



In 2021 the top 4 support needs were (in order):

- More volunteers and Fundraising
- Digital technology
- Marketing and communications



Source: Hui E! Community Aotearoa 2020 and 2021 surveys

State of Volunteering in Aotearoa New Zealand

2022

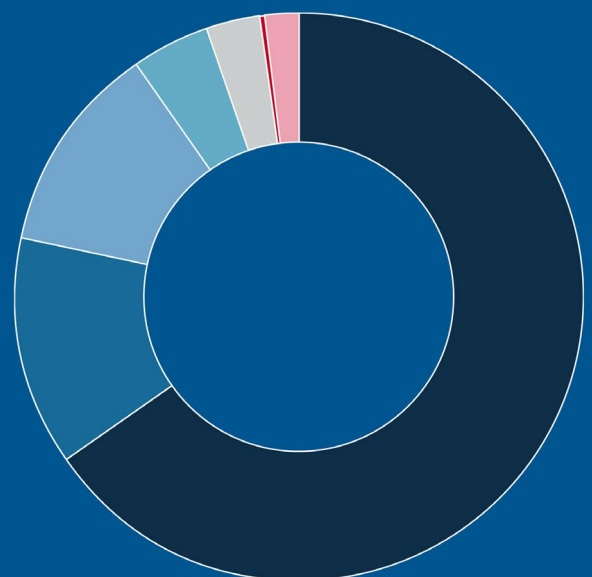
State of Volunteering 2022

We have been working on our State of Volunteering 2022 research which is going to be the most comprehensive version of this project to date, incorporating data sources as diverse as focus groups, desk-based research, stories from volunteers, and surveys of both volunteers and volunteering organisations. It will be published later in 2022.

Some findings include:

- » The impact of Covid-19 has not been homogeneous nor constant among different groups and people
- » Covid has impacted social relations among volunteers and how we connect
- » Organisations with robust electronic systems for managing volunteers had higher retention and engagement rates.

Reasons for Volunteering



- To give back to the community
- To make friends
- Beacuse a friend asked me to join
- To gain work experience
- To enhance my CV
- I was required to volunteer (i.e. Duke of Edinburgh award requirement)
- Other

Campaigns

International Volunteer Managers Day

5 November 2021

International Volunteer Managers Day is an international event recognising the importance of volunteer managers.

The theme **What is Excellence?**, was a prompt for volunteer managers to consider how they can shape the future of volunteering.



International Volunteer Day

5 December 2021

International Volunteer Day acknowledges volunteers worldwide, including the 2.5 million people in New Zealand who volunteer.

In 2021, we encouraged people with the theme: **Volunteer now for our common future.**



Micro-volunteering Day

15 April 2022

This year we partnered with Chantelle Cobby of the MicroVolunteering Collective. She ran a day-long online conference with 200 participants sampling micro-volunteering, including writing postcards, making SPCA tug-toys and baking!



National Volunteer Week

19–25 June 2022

This year's theme was **'Time to Shine - He wā pīataata.'** It coincided with the first public holiday for Matariki. Many organisations used NVW to thank their volunteers and promote volunteering. The resources we provide were well used (almost 5800 downloads) and there was high social media posting and engagement (1,193 (cf. 1400 in 2021) social media posts using #NVW2022, National Volunteer Week).

Several key target audiences – MPs, media, young people – responded to our outreach with enthusiasm. We will build on this for ongoing engagement and to inform our planning for NVW 2023.



**Thank you to the
Rangatahi Youth Working Group
Volunteering New Zealand**



Capability development

Workshops and webinars

In place of our annual conference, which we were unable to hold due to the impact of Covid, we partnered with Volunteering Auckland to hold a series of four webinars on The Future of Volunteering. These thought-provoking webinars included viewing videos of sector leaders from around the world followed by break-out discussion groups. The final session was live with young volunteers talking about the challenges and opportunities of youth volunteering. 80% of people who answered a post-event survey said the webinars met their expectations well or extremely well.

Overall, we arranged and delivered 26 webinars with 887 attendees, equalling 28,704 hours of individual learning. This figure includes contract-for-service workshops as well as many free, accessible webinars. We reached a wider and more diverse audience using online learning, improving the sector's knowledge and awareness of evolving volunteering ideas and practice. We have begun posting recordings of webinars online so that people can access them 'on demand' and will increase this offering next year.



Michelle Kitney (left) visited Volunteering Mid and South Canterbury and met with South Canterbury manager Haidee Woods.

Ongoing support for sector COVID response

Volunteering New Zealand continued to support the sector with ongoing Covid response work, particularly around vaccines mandates. Our resource pages, requiring weekly updating for a sustained period, were a trusted source for the wider sector. We saw:

- » 3150 visits to our Vaccines and volunteers page and
- » 4141 visits to our Responding to COVID-19 page.

Resources to support volunteers

We are committed to ensuring volunteering is a good experience for volunteers. We provided information to support new volunteers, [resources for new volunteers](#) (attracting 3,436 visits), and updated information on your [Rights as a Volunteer](#) (1590 visits).

We continue to update and market tools and resources on our website. We maintain a regional training page, regularly updating webinars and workshops offered around the country or online. We collate and update the latest volunteer research and statistics, which is well used by people to inform their practice.

“I just wanted to say thank you for putting together the webinars [The Future of Volunteering]. They were well prepared and facilitated, great learning.”

– Olga Smith, Te Herenga Waka – Victoria University of Wellington

“A great webinar [National Celebration of Volunteering for National Volunteer Week], really interesting, lots of great data and material to further explore. Loved the panel of young people kōrero – inspiring and bodes well for the calibre of our future leaders!”

– Julie Thomson, Volunteer Wellington

Let's Talk about Volunteering

Interactive webinar series
Oct–Nov 2021

Together we will envisage and define our future of volunteering, Te wā heke me te mahi tūao.

Part 1:
Introduction
to the future of
volunteering

Part 2:
Leaders of
volunteer
engagement

Part 3:
Volunteer
Centres

Advocacy and collaboration

Governance leadership mahi

The Volunteering New Zealand Board has established an internal Ohu Tikanga Māori. This Māori working group is comprised of three tangata whenua board members. A key part of its role within Volunteering New Zealand is to help guide and support the organisation in strengthening the way it honours Te Tiriti, and being a Treaty ally, recognising that we are an organisation that sits outside of the Crown / Iwi or Māori partnership.

A recent example of the work led by our Ohu Tikanga Māori, is working with a kaumātua to develop a karakia specific to Volunteering New Zealand. We have also run two Te Tiriti o Waitangi training sessions with staff and board, and some team members are actively upskilling in te reo Māori.

The Volunteering New Zealand board has also created a new three-year strategic plan and is updating its constitution to submit for the new Incorporated Societies legislative regime.



"Volunteering New Zealand / Tūao Aotearoa is proud to have added te reo Māori to our name. Embracing our bicultural identity is part of our commitment to align our objectives and obligations as a community organisation to Te Tiriti o Waitangi and to better connect with our communities in Aotearoa."

– Misty Sansom, Board member.

Advocacy and submissions: a voice for volunteers and volunteering

Volunteering New Zealand has ensured the voice of volunteering was heard by government and other relevant agencies. In doing so, we directly influenced public policy through our submissions and feedback. For instance, we:

- » Collaboratively produced, with civil society organisations within the Open Government Partnership, the [Civil Society Briefing for Briefing Minister Hipkins, Minister for Public Service Dec 2021](#)
- » Provided targeted engagement on [Modernising the Charities Act 2005](#)
- » Our Youth Working Group wrote a submission to Youth Parliament 2022
- » Made a submission on the [Ministry of Social Development's Social Cohesion Framework](#)

Other advocacy representation and contributions included:

- » Worked to support the Department of Internal Affairs *Strengthening our Approach to Volunteering report*, through informing, and sector liaison.
- » Key participant, Community and Voluntary Sector Ministers Advisory Group
- » Key participant, Charities Services Sector User Group.

We informed government departments (eg Department of Internal Affairs, Ministry of Health, Ministry of Justice, NEMA) and other external organisations and decision makers about the needs and aspirations of volunteers. We worked collaboratively with a range of networks, such as ComVoices, Emergency Services Volunteer Strategy Working Group, the Collective Kōrero and other sector peak bodies to ensure that volunteers and volunteering voice and views are widely understood.

Collaborative relationships with members and stakeholders

Volunteering New Zealand continued to work collaboratively with the 20 Volunteer Centres. Following the establishment of weekly, then fortnightly meetings with the Volunteer Centre Network in 2020/21, the network leaders continue to meet regularly to share ideas and offer support in a self-sustaining environment. We attend and support when requested. Michelle Kitney has visited several volunteer centres, meeting with their staff and clients and attending events.

Volunteering New Zealand has also supported a range of stakeholders and members to access information and resources, e.g. good practice tools and resources, guidance and capability development. We have also been actively connecting members within our network in peer-to-peer learning and support.

Volunteering New Zealand has also supported the Community Governance New Zealand's mahi through being a participating member of the steering group, contributing to its strategic planning, and actively supported bringing the Te Ao Māori advisory group into governance of CGNZ, supporting a co-governance model first approach. We've also provided back-office support to this programme by being the fundholder for this programme as it has been establishing itself.

“More especially thank you for the superb work you have done and continue to do on behalf of the significant volunteer sector. Thanks also for gaining the support of those in government.

Without doubt we can't recall, at any time in our fairly lengthy involvement in all manner of volunteer situations here and overseas, the effectiveness of the form of Leadership that you and the team have demonstrated ... great to see this .. and great for the sector ...”

– Ron and Ngaire Rowe

Achieving more through relationships

We know we can achieve more for the not-for-profit sector when we collaborate with other organisations. One significant relationship is with HuiE! Community Aotearoa, a peak body for the community, tangata whenua and voluntary sector.

Our work often aligns, as when we want to understand the needs and opportunities facing community and voluntary organisations. Our two organisations worked with researchers to survey more than 600 community organisations, as well as targeted focus groups, resulting in the Hauora Wellbeing Research 2021. We shared the findings with the sector, and it has also been used to inform the government, other decision makers and in our own work.

Leaders in the community and voluntary sector face huge stresses and often don't prioritise their own wellbeing. Volunteering New Zealand and HuiE! have partnered with Woo Wellbeing to address this need. In October 2021 we ran Tumu Ora, the foundations of wellbeing, an online course for leaders of not-for-profits. We are building on that in 2022/23 with Tātou tātou, a mātauranga kete (basket of knowledge), to nurture and nourish hauora (wellbeing) of the community and voluntary sector. It is a collection of taonga (treasures) including wānanga, podcasts and videos.



Rochelle Stewart-Allen (HuiE!), Tuihana Ohia (Woo Wellbeing) and Michelle Kitney (Volunteering New Zealand).

Membership

What is membership

Volunteering New Zealand has about 90 member organisations. The majority of these organisations are some form of charitable body, including incorporated societies and charitable trusts (including volunteer centres).

These organisations all have surprisingly varied volunteer bases with some only engaging with volunteers directly managed by them and others, conversely, having few direct volunteers but helping to represent tens of thousands of volunteers by proxy. For example, the volunteer centres for the regions cumulatively represent 50,113 volunteers; and several peak sports bodies between them represent over 46,000 individual members.

Overall, Volunteering New Zealand represents a broad cross section of both organisations and society.

Our support for members

This year we have begun an outreach programme to members, offering them the opportunity of a phone call with our Volunteer Management Lead. They have benefited from advice on volunteer management and connections with like-minded organisations.

Other organisations have requested workshops on a contract for services basis. We have run tailored workshops on volunteer recruitment, voluntary sector research insights and support for volunteer strategy development.



Member spotlight

REPAIR CAFE

Watch stopped? Got holes in your pants? Drill on the fritz? You can probably get it sorted at the next Repair Cafe.

The Repair Cafe Aotearoa NZ movement started in the Netherlands in 2009 and has been a way to fix stuff, teach people new skills and build community connections ever since. New Zealand volunteers have been on board since about 2013, with dozens of repair cafes held up and down the country.

What's new is Repair Cafe Aotearoa New Zealand (RCANZ), a national organisation that aims to give the repair cafe movement here a boost with coordination, advocacy, and promotion. The steering committee has three passionate volunteers and one paid part-time coordinator right now – they're looking for more skilled people to share this exciting organisation, – including Brigitte Sistig, Co-founder of RCANZ, who describes here why the work matters.

“Repair cafés not only prevent broken items from going to landfill; their scope reaches much further into the necessary changes toward a circular economy.

“Indeed, repair cafes are just as much about bringing communities together by anyone being able to participate, sharing skills and learning from each other; making it a fun and meaningful experience.

“What keeps me motivated to do this mahi is the sense of urgency for climate action and the wellbeing of our people. With this comes opportunity to form alliances with like-minded organisations and build community resilience that goes beyond borders. Joining an international repair community that cares about our planet and our people is a privilege and it strengthens our RCANZ community.”

Brigitte says anyone who wants to find a repair café near them can check their Facebook page or website.

Members

Our members join us to demonstrate the value their organisation places on volunteerism, and demonstrably uphold our vision and values.

Our members include organisations that cover emergency services, health, welfare, education, culture, community support, sport and recreation, conservation, special interests, advocacy and international volunteering. Most of our members are Volunteer Centres and national or large regional organisations.

4Thekidz	GirlGuiding New Zealand
Age Concern New Zealand	Girls Brigade New Zealand
Amateur Radio Emergency Controllers	Good Bitches Baking
Ara Taiohi Inc	Hearing New Zealand
Auckland DHB	Hospice New Zealand
Auckland War Memorial Museum	IHC New Zealand Incorporated
Bangladesh New Zealand Friendship Society Inc	Mary Potter Hospice
Bellyful New Zealand	Maungatautari Ecological Island Trust
Blind Low Vision New Zealand	Ministry for Primary Industries
Cancer Society of New Zealand	Motorcycling New Zealand
Care Mongering NZ	Motorsport New Zealand
Christians Against Poverty	Multicultural New Zealand
Coeliac New Zealand	Multiples NZ
Community Comms Collective	Neighbourhood Support New Zealand
Community Law Centres o Aotearoa	Netball New Zealand
Community Patrols of New Zealand Charitable Trust	New Zealand Football
Conservation Volunteers New Zealand	New Zealand Land Search and Rescue
Cystic Fibrosis New Zealand	New Zealand Red Cross
Department of Conservation	New Zealand Riding for the Disabled Association
Department of Corrections	NZ Blood Service
English Language Partners New Zealand	NZ Care Society
Fire and Emergency New Zealand	NZ National Fieldays Society Inc
Freemasons New Zealand	Nuku Ora
	Orange Sky New Zealand

Pregnancy Help

Presbyterian Support Otago

Ronald McDonald House Charities New Zealand

Speed Freaks

St John

Student Volunteer Army Foundation

Surf Life Saving New Zealand

The Duke of Edinburgh's Hillary Award

The New Zealand Howard League for Penal Reform Inc

The Paul Hunter Centre Incorporated

The Scout Association of New Zealand

The Toy Library Federation of New Zealand

The Wheelhouse

United Fire Brigades Association

Victim Support

Volunteer Service Abroad

Waitemata DHB

Wellington Zoo Trust

Who Did You Help Today? Trust

YMCA New Zealand

Youthline Auckland

Volunteer Centres

Gisborne Volunteer Centre

Volunteer Central

Volunteer Kapiti

Volunteer Marlborough

Volunteer Nelson

Volunteer South

Volunteer Wellington

Volunteer Whanganui

Volunteering Auckland

Volunteering Bay of Plenty

Volunteering Canterbury

Volunteering Hawkes Bay

Volunteering Mid & South Canterbury

Volunteering New Plymouth

Volunteering Northland

Volunteering Waikato

Volunteering Wairarapa

Thank you to our supporters.
Volunteering New Zealand is particularly grateful to the following impact funders of our work.

- Department of Internal Affairs
- New Zealand Lottery Grants Board
- Ministry of Business, Innovation and Employment
- Lottery Minister's Discretionary Fund
- Our member organisations.
- Community Trusts Network



Te Tari Taiwhenua
Internal Affairs



**MINISTRY OF BUSINESS,
INNOVATION & EMPLOYMENT**
HĪKINA WHAKATUTUKI



Lottery Grants Board
FUNDS FOR YOUR
COMMUNITY

Performance Report

Volunteering New Zealand Incorporated
For the year ended 30 June 2022

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Entity Information

Volunteering New Zealand Incorporated For the year ended 30 June 2022

Legal name of entity:	Volunteering New Zealand Incorporated
Other name of entity (if any):	Volunteering New Zealand (VNZ)
Type of entity and legal basis (if any):	Registered Incorporated Society and Registered Charity
Registration number:	1145286, CC23344

The entity's mission and objectives:

VNZ is kaitiaki of Mahi Aroha, empowering volunteers to enrich Aotearoa New Zealand. Our aspiration for Aotearoa New Zealand is that volunteering is valued as part of who we are as a nation. We thrive and are enriched by the goodwill of volunteers in every community and their contribution and impact is recognised and supported.

Our values, uara:

To care, nurture, and grow (Manaakitanga)

To build connections, and enduring relationships (Whakawhanaungatanga)

To inspire by example (Tūao)

To hold ourselves to the highest standard (whaiwhakaaro)

Entity structure:

Volunteering New Zealand is an incorporated society and registered charity, based in Wellington, with a membership of 96 volunteer-involving organisations and a small number of individual members. The Volunteering New Zealand board members are elected by member organisations and can also be co-opted on for specialist skills. Board members are volunteers and elected for a three-year term (renewable once) each at our Annual General Meeting. The Chief Executive is appointed by the board. This is a full-time role with delegation to manage the organisation's operations. Other employees, contractors and volunteers are recruited for specific roles and projects as required. Over this financial period the following staff were engaged: part-time Communications Manager (28 hours), part-time Research Manager, a fixed term research co-ordinator, a fixed term Volunteer Management Lead (15 hours). We also employed an accounts and finance administrator (5 hours), a graphic designer (5 hours) and a part-time Web Developer (2.5 hours).

The main sources of the entity's cash and resources:

Volunteering New Zealand receives its income from a mixture of government grants, training and advisory work, and membership fees. Volunteering New Zealand relies on grants and contracts to deliver its services, along with volunteer support. Over the past year Volunteering New Zealand has continued to deliver outputs and activities in accordance with grants from Department of Internal Affairs and Lotteries. Other income sources include: membership fees, contracts for service.

The main methods used by the entity to raise funds:

Volunteering New Zealand relies on grant applications to raise funds, training and conference delivery, and advisory fee for service work based on its Best Practice Guidelines tools and resources for volunteer-involving organisations.

Use of/reliance on volunteers and donated services and products:

Volunteering New Zealand has a Board of eight volunteer board members that it relies upon for setting strategy, ensuring representation at meetings, monitoring financial records, and ensuring effective governance of the organisation. Our Board includes mandated representation from tangata whenua and pacific peoples, and currently includes a co-opted youth member. Volunteering New Zealand Board members recorded 765 hours of time gifted to Volunteering New Zealand. Our Youth Working Group contributed 730 hours and operational volunteers contributed a further 325 hours to Volunteering New Zealand's operational work. The Operations team also worked through a wide volunteer base for project-based operational work ranging from an advisory content group, speakers for webinars, communications support, data analysis, to support on writing submissions and research. In total, volunteers gifted 1,185 hours to achieving the objects and purpose of Volunteering New Zealand.

Contact details

Physical Address:	Level 4, 39 Webb Street
Postal Address:	PO Box 27 302, Marion Square, Wellington 6141
Phone:	04 384 3636 or 027 681 4956
Email/Website:	office@volunteering.org.nz www.volunteeringnz.org.nz

Statement of Service Performance

Volunteering New Zealand Incorporated For the year ended 30 June 2022

Describe the outcomes:

Volunteering New Zealand's new strategic plan for 2022-2025 has the following goals:

Whakamana: Recognise the value of volunteering in all its forms

1. Champion mahi aroha and volunteering in all its forms.
2. Identify, research, and measure the contribution of volunteering.
3. Continue to grow and support volunteering throughout Aotearoa New Zealand.

Hāpai: Advocate for inclusive, diverse, and impactful volunteering

1. Showcase best practice in volunteerism.
2. Promote the impact of volunteering within Aotearoa New Zealand.
3. Lead and support campaigns that reflect inclusive volunteer practice.

Arataki: Lead volunteering in Aotearoa New Zealand

1. Build strong relationships with members, government, Iwi/Māori, communities, business and other stakeholders.
2. Be responsive and informed of regional, national, and international trends in volunteerism.
3. Enhance and uplift Rangatahi and youth volunteering through increased visibility, equity and accessibility.

Describe the outputs:	Actual This Year	Actual Last Year
Membership (Organisations and Individuals)	94	96
Features in media	47	39
National media releases	7	9
National promotional campaigns	6	7
Workshops and presentations delivered	25	15
Submission and Other Advocacy	5	5
Newsletter recipients	4,719	5,020
National Conference	0	1

Commentary:

Volunteering New Zealand had a successful year. Continuing to successfully navigate the ongoing challenges presented by Covid-19 and the increased sector needs for communications, collaboration and research, we delivered a wide range of services to support the sector on top of our existing operations plan.

Our continued sector leadership role, and our collaboration with our members and partner organisations has increased the visibility of Volunteering New Zealand, volunteering and volunteers during this period. We delivered 28 webinars/ workshops to support sector capability building. This equated to 32 hours of learning for 900 people. We delivered six national campaigns that celebrate volunteers and volunteering, including National Volunteer Week and a collaboration with The MicroVolunteering Collective for an online conference for MicroVolunteering Day.

Volunteering New Zealand continues to work towards diversified income streams. This year income came from a range of sources other than grants in this financial year. However, the impacts of Covid-19 reduced the income we generated from our annual conference (which could not be held) and corporate sponsorship.

Statement of Service Performance (continued)

Volunteering New Zealand Incorporated For the year ended 30 June 2022

Commentary: (Continued)

We were a partner in the 2021 Covid-19 Hauora Wellbeing survey with more than 600 tangata whenua, community and voluntary organisations. It was a follow-up of a 2020 survey which showed similar trends, and included focus groups with organisations caring for Māori, Pasifika, migrant and refugee-background, and disabled communities. The resulting report, Covid-19 Hauora Wellbeing survey, has informed the work of both the Minister for the Community and Voluntary Sector and the Department of Internal Affairs.

We have also been working on our State of Volunteering 2022 research which is going to be the most comprehensive version of this project to date, incorporating data sources as diverse as focus groups, desk-based research, stories from volunteers, and surveys of both volunteers and volunteering organisations. It will be published in October/ November 2022.

We delivered a very successful National Volunteer Week 2022. This year's theme was 'Time to Shine - He wā whakawhiti.' It coincided with the first public holiday for Matariki. Many organisations used NVW to thank their volunteers and promote volunteering. The resources we provide were well used (almost 5800 downloads) and there was high social media posting and engagement (1,193) using #NVW2022 and #National Volunteer Week).

Our website continues (120k visitors) to be a key source of information for volunteers and organisations. We referred 22.8K people to finding volunteer roles via online matching sites or volunteer centres. Volunteering New Zealand continued to support the sector with ongoing Covid response work, particularly around vaccines mandates. Our resource pages, requiring weekly updating for a sustained period, were a trusted source for the wider sector. We saw 3150 visits to our Vaccines and volunteers page and 4141 visits to our Responding to COVID-19 page.

We are committed to ensuring volunteering is a good experience for volunteers. We provided information to support new volunteers, resources for new volunteers (attracting 3,436 visits), and updated information on your Rights as a Volunteer (1590 visits).

We maintain a regional training page on our website, regularly updating webinars and workshops around the country (1275 visits). We collate and update the latest volunteer research and statistics, which is well used by people to inform their practice.

Volunteering New Zealand contributed input, analysis, and thought leadership into policy initiatives and key decision-making processes of government (such as input into Strengthening our Approach to Volunteering report, Department of Internal Affairs) as well as external publications (such as The Corporate Support Report, JB Were).

Volunteering New Zealand also engaged and collaborated with members, government, iwi/Māori, communities, business and other stakeholders to grow and diversify our sphere of influence.

We continue to grow our support for the community and voluntary sector and our reach. We secured great media coverage for volunteer stories and campaigns this year. Volunteering New Zealand remains a respected and recognised leader in volunteering, both nationally and internationally.

We are actively supporting Community Governance – Action Plan for the National Community Governance, as a key member of the Steering group and by acting as the fundholder for this project. We are active participants in ComVoices, Open Government Partnership, and the Charities Services Sector User Group.

Statement of Financial Performance

Volunteering New Zealand Incorporated For the year ended 30 June 2022

	Note	This Year \$	Last Year \$
Revenue			
Donations, Grants & Contracts	1	266,400	249,923
Membership Fees	1	27,401	26,156
Revenue from activities providing services and products	1	238,940	135,940
Investment revenue	1	237	1
Total Revenue		532,978	412,020
Expenses			
Employment related costs	2	282,216	265,097
Costs related to activities providing services and products	2	222,764	87,402
Other expenses	2	43,774	44,980
Total Expenses		548,754	397,479
Surplus		(15,776)	14,541

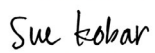
The accompanying notes form part of these financial statements.

Statement of Financial Position

Volunteering New Zealand Incorporated as at 30 June 2022

	Note	This Year \$	Last Year \$
Assets			
Current Assets			
Cash	3	256,937	306,552
Debtors and prepayments	3	8,994	13,909
Total Current Assets		265,931	320,461
Non-Current Assets			
Property, plant and equipment	4	5,993	6,175
Total Non-Current Assets		5,993	6,175
Total Assets		271,924	326,636
Liabilities			
Current Liabilities			
Creditors and accruals	3	57,843	62,993
Income received in advance	3	55,769	162,055
Grants received in advance	6	85,000	12,500
Total Current Liabilities		198,612	237,548
Total Liabilities		198,612	237,548
Total Assets less Total Liabilities (Net Assets)		73,312	89,088
Accumulated Funds			
Accumulated surpluses or (deficits)	5	73,312	89,088
Total Accumulated Funds		73,312	89,088

For and on behalf of the Volunteering New Zealand Inc Board:

DocuSigned by:

 67713FAC768041D...
 Sue Kobar
 Chairperson

10/9/2022

Date

DocuSigned by:

 EFE4F6F5EB55432...
 Brayden Smith
 Treasurer

10/9/2022

Date

The accompanying notes form part of these financial statements.

Statement of Cashflows

Volunteering New Zealand Incorporated For the year ended 30 June 2022

	This Year \$	Last Year \$
Cash flows from operating activities		
Cash was received from:		
Grants and Contracts income	338,900	251,173
Membership fees	27,401	25,822
Providing services and products	131,681	319,655
Investments	237	1
Net GST	7,222	(10,155)
Cash was applied to:		
Payments to suppliers and employees	552,631	372,027
Donations/Grants paid		-
Net cash flows from operating activities	(47,190)	214,469
Cash flows from investing and financing activities		
Cash was received from:		
Cash was applied to:		
Fixed Asset Purchases	2,425	-
Net cash flows from investing and financing activities	(2,425)	-
Net increase / (decrease) in cash	(49,615)	214,469
Opening cash	306,552	92,083
Closing cash	256,937	306,552
This is represented by:		
Cash	256,937	306,552

The accompanying notes form part of these financial statements.

Statement of Accounting Policies

Volunteering New Zealand Incorporated For the year ended 30 June 2022

1. Basis of Preparation

Volunteering New Zealand Incorporated (VNZ) has elected to apply PBE SFR-A (NFP) Public Benefit Entity Simple Format Reporting - Accrual (Not-For-Profit) on the basis that it does not have public accountability and has total annual expenses of equal to or less than \$2,000,000. All transactions in the Performance Report are reported using the accrual basis of accounting. The Performance Report is prepared under the assumption that the entity will continue to operate in the foreseeable future.

2. Changes in accounting policies:

There have been no significant changes in accounting policies during the current year. Accounting policies have been applied on a basis consistent with prior year.

3. Property, Plant & Equipment

Plant and Equipment are recorded at cost, less accumulated depreciation.

4. Depreciation

Depreciation has been calculated to allocate the cost or valuation of assets over their estimated useful lives.

Fixed Asset classes and Depreciation rates include:

Computer Equipment: 30 - 50% DV

Office Equipment: 16 - 50% DV

5. Employee Benefits

Provision is made for benefits accruing to employees in respect of wages, salaries and annual leave entitlement when it is probable that settlement will be required and they are capable of being measured reliably. Provisions made in respect of employee benefits expected to be settled within 12 months are measured at their nominal values using the remuneration rate expected to apply at the time of settlement.

6. Receivables

Receivables are stated at their estimated realisable value.

7. Interest Income

Interest Income is recognised on a time proportionate basis taking into account the effective yield on the financial asset.

8. Grants

Grants received are recognised in operating revenue, unless specific conditions attached to a grant and repayment of the grant is required where these conditions are not met. In these cases, the grant is treated as a liability until the conditions are met.

9. Revenue

Revenue from the following transactions are recorded when the cash is received:

Unconditional grants and donations; Course Income.

All other revenue is accounted for on an accruals basis.

10. Goods and Services Tax (GST)

All amounts are recorded exclusive of GST, except for Debtors and Creditors which are stated inclusive of GST.

11. Bank Accounts and Cash

Bank accounts and cash in the Statement of Cash Flows comprise cash balances and bank balances (including short term deposits) with original maturities of 90 days or less

12. Income Tax

The entity is wholly exempt from New Zealand income tax having fully complied with all statutory conditions for these exemptions.

Notes to the Performance Report

Volunteering New Zealand Incorporated For the year ended 30 June 2022

Note 1 : Analysis of Revenue

Revenue Item	Analysis	This Year \$	Last Year \$
Donations, Grants & Contracts	Department of Internal Affairs Grant	175,000	175,000
	Lottery National Community Grant	87,500	48,750
	Covid 19 Wage Subsidy	3,900	26,173
	Total	266,400	249,923
Revenue Item	Analysis	\$	\$
Membership Fees	Membership - Individual	240	176
	Membership - Organisation	27,161	25,980
	Total	27,401	26,156
Revenue Item	Analysis	\$	\$
Revenue from activities providing services and products	Conference	-	14,800
	Consulting	12,680	41,530
	Corporate Income	-	4,344
	Managed Funds Income	12,160	5,455
	NSCG Rata Income	208,085	67,244
	Sales	701	-
	Workshops	2,000	2,440
	Other Income	3,314	127
	Total	238,940	135,940
Revenue Item	Analysis	\$	\$
Investment revenue	Interest	237	1
	Total	237	1

Notes to the Performance Report

Volunteering New Zealand Incorporated For the year ended 30 June 2022

Note 2 : Analysis of Expenses

Expense Item	Analysis	This Year \$	Last Year \$
Employment related costs	ACC	1,265	491
	Salaries & Wages incl Kiwisaver	279,945	258,631
	Health & Safety	306	-
	Recruitment related expenses	128	3,580
	Training	572	2,395
	Total	282,216	265,097
Costs related to activities providing services and products	Catering	207	1,860
	Conferences & Seminars	306	-
	Consultant & Contractor costs	11,183	10,466
	Design & Photography	500	-
	Gifts	1,281	283
	Entertainment	486	243
	Koha	550	-
	NSCG Expenses	208,085	67,244
	Travel - National	44	6,513
	Volunteer related expenses	122	793
	Total	222,764	87,402
Other expenses	Accounting Fees	1,793	2,110
	Advertising	1,937	276
	Audit Fee	3,189	3,079
	Bank Fees	549	642
	Depreciation	2,390	2,548
	Insurance	1,622	1,602
	Legal	1,343	2,245
	Loss on Disposal of Fixed Assets	217	53
	Occupancy costs	20,940	16,917
	Office related costs	1,430	2,683
	Printing, Stationery & Postage	555	1,003
	Subscriptions	5,854	10,415
	Telephone, Internet & Videoconferencing	1,955	1,407
	Total	43,774	44,980

Notes to the Performance Report

Volunteering New Zealand Incorporated For the year ended 30 June 2022

Note 3 : Analysis of Assets and Liabilities

Asset item	Analysis	This Year \$	Last Year \$
Cash	Kiwibank Business Edge	155,855	305,629
	Kiwibank Reserves 01 Account	100,159	-
	PayPal account	923	923
	Total	256,937	306,552
Asset item	Analysis	\$	\$
Debtors and prepayments	Accounts receivable	7,744	2,759
	GST Receivable	-	8,657
	Prepayments	1,250	2,493
	Total	8,994	13,909
Liability item	Analysis	\$	\$
Creditors and accruals	Kiwibank Visa	2,112	5,166
	Trade and other payables	24,022	28,975
	Accrued expenses	3,900	4,600
	Salary Accrual	9,796	14,056
	Holiday Pay Accrual	16,039	10,196
	GST Payable	1,974	-
Income in advance	Total	57,843	62,993
	NSG Rata Foundation	40,288	141,125
	Community South	8,320	20,480
	Membership income in advance	450	450
	Income in Advance / Consulting	6,711	-
	Total	55,769	162,055

Note 4 : Property, plant and equipment

This Year

Asset Class	Opening Carrying Amount	Purchases	Disposals	Current Year Depreciation and Impairment	Closing Carrying Amount
				\$	\$
Computer Equipment	3,032	2,425	23	1,776	3,658
Office Equipment	3,143	-	194	614	2,335
Total	6,175	2,425	217	2,390	5,993

Last Year

Asset Class	Opening Carrying Amount	Purchases	Disposals	Current Year Depreciation and Impairment	Closing Carrying Amount
				\$	\$
Computer Equipment	4,787	-	52	1,703	3,032
Office Equipment	3,988	-	1	844	3,143
Total	8,775	-	53	2,547	6,175

The Diminishing value method of depreciation has been applied.

Performance Report for Volunteering New Zealand: For the year ended 30 June 2022

Notes to the Performance Report

Volunteering New Zealand Incorporated For the year ended 30 June 2022

Note 5: Accumulated funds

Description	This Year	Accumulated Surpluses or Deficits	Reserves \$	Total \$
Opening Balance		89,088	-	89,088
Surplus/(deficit)		(15,776)	-	(15,776)
Transfer (to)/from Reserves				-
Closing Balance		73,312	-	73,312

Description	Last Year	Accumulated Surpluses or Deficits	Reserves \$	Total \$
Opening Balance		74,547	-	74,547
Surplus/(deficit)		14,541	-	14,541
Transfer (to)/from Reserves		-	-	-
Closing Balance		89,088	-	89,088

Note 6 : Grants received in advance

This Year	Received this Year	B/fwd Last Year	C/fwd Next Year	This Year's Income	Last Year's Income
Dept of Internal Affairs: Support for Volunteering Fund, VNZ	175,000	-	-	175,000	175,000
Dept of Internal Affairs: Contribution to VNZ Guidelines	60,000	-	60,000	-	-
NZ Lotteries 2021	100,000		25,000	75,000	-
NZ Lotteries 2020	-	12,500	-	12,500	37,500
NZ Lotteries 2019	-	-	-	-	11,250
	335,000	12,500	85,000	262,500	223,750

Notes to the Performance Report

Volunteering New Zealand Incorporated For the year ended 30 June 2022

Note 7 : Commitments and contingencies

Commitment

Volunteering New Zealand has committed to a web based application called Collaborate with the purchase of Collaborate Aotearoa Limited for consideration of \$10,000 in the 2022/23 financial year. There are no other commitments as at balance date (Last Year - nil).

Contingencies

There are no contingencies as at balance date (Last Year - nil).

Note 8: Other

Related Party Transactions:

			This Year	Last Year
			\$	\$
Youth Arts NZ	Board member - is CE of YANZ	Design & Photography	500	-
ClearThinking Coaching Ltd	Board member - Tania Jones	Workshop costs	-	1,125

Events after the balance date:

There were no events that have occurred after the balance date that would have a material impact on this Performance Report (Last Year - nil).

The Board will continue to monitor the impact of COVID-19 on Volunteering New Zealand but at the date of signing this report the Board does not believe the entity has been or will be adversely financially affected by the pandemic. The known and expected impacts of the virus on the entity include those disclosed in the Statement of Financial Performance and that Volunteering New Zealand applied for and received a \$3,900 resurgence support payment (Last Year \$26,172 in covid wage subsidies) from the COVID-19 Wage Subsidy Scheme.

The Board maintain the view that Volunteering New Zealand has sufficient resources that it will continue to operate as a going concern provided operational targets are met.

Going concern:

Volunteering New Zealand has the ability to operate as a going concern.

However, the current reliance on the Department of Internal Affairs (Support for Volunteering and Lotteries funding) does provide some uncertainty for this ongoing concern assumption. While the Department of Internal Affairs have previously maintained funding, there is no guarantee that this funding will always be available.

Volunteering New Zealand will work closely with the Department of Internal Affairs to ensure its funding options and will also progress other business opportunities that will develop Volunteering New Zealand as a resilient and successful organisation, with the financial strength to secure its future.

Independent assurance practitioner's review report

To the Trustees of Volunteering New Zealand Incorporated

We have reviewed the accompanying performance report of Volunteering New Zealand Incorporated on pages 2 to 13, which comprises of the entity information, the statement of service performance, the statement of financial performance and statement of cash flows for the year ended 30 June 2022, the statement of financial position as at 30 June 2022, and the statement of accounting policies and other explanatory information.

The responsibility of the Board for the performance report

The Board are responsible on behalf of the entity for:

- a) identifying suitable outcomes and outputs and quantification methods where practicable to report in the statement of service performance
- b) the preparation and fair presentation of the performance report in accordance with Public Benefit Entity Simple Format Reporting – Accrual (Not-For-Profit) Standard issued in New Zealand by the New Zealand Accounting Standards Board, and
- c) for such internal control as the Board determine is necessary to enable the preparation of the performance report that is free from material misstatement, whether due to fraud or error.

Assurance Practitioner's Responsibility

Our responsibility is to express a conclusion on the performance report. We conducted our review of the financial information (consisting of the statement of financial performance, statement of financial position, statement of cash flows, statement of accounting policies and notes to the performance report) in accordance with International Standard on Review Engagements (New Zealand) (ISRE (NZ)) 2400, "Review of Historical Financial Statements Performed by an Assurance Practitioner who is not the Auditor of the Entity", and the review of the non-financial information (consisting of the entity information and statement of service performance) in accordance with the International Standard on Assurance Engagements (New Zealand) ISAE (NZ) 3000 (Revised). Those standards require us to conclude whether anything has come to our attention that causes us to believe that the performance report, taken as a whole, is not prepared in all material respects in accordance with the Public Benefit Entity Simple Format Reporting – Accrual (Not-For-Profit) Standard. Those standards also require that we comply with ethical requirements.

A review of the Performance Report in accordance with ISRE (NZ) 2400 and ISAE (NZ) 3000 (Revised) is a limited assurance engagement. A review of the statement of service performance also involves performing procedures to obtain evidence and evaluating the suitability of the reported outcomes, outputs and quantification methods used. We performed procedures, primarily consisting of making enquiries of management and others within the entity, as appropriate, and applied analytical procedures, and evaluated the evidence obtained. The procedures selected depend on our judgement, including the areas identified where a material misstatement is likely to arise.

The procedures performed in a review are substantially less than those performed in an audit conducted in accordance with International Standards on Auditing (New Zealand) and ISAE (NZ) 3000 (Revised). Accordingly, we do not express an audit opinion on the performance report.

Other than in our capacity as assurance practitioner we have no relationship with, or interests in, Volunteer New Zealand Incorporated.

Conclusion

Based on our review, nothing has come to our attention that causes us to believe that this performance report does not present fairly, in all material respects, the entity information and the financial position of Volunteer New Zealand Incorporated as at 30 June 2022 and its financial performance, cash flows and service performance for the year then ended in accordance with Public Benefit Entity Simple Format Reporting – Accrual (Not-For-Profit) Standard.

Moore Markhams

Moore Markhams Wellington Audit | Chartered Accountants, Wellington, New Zealand
9 October 2022



Tūao Aotearoa
Volunteering New Zealand

Arataki | Hāpai | Whakamana
Lead. Advocate. Recognise.

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